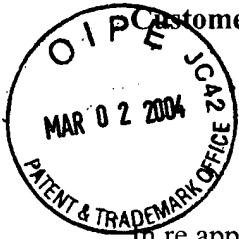


DOCKET NO. 11157SSUS04C (NORT10-00349)

PATENT

Customer No. 33000



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: : K. Scott Ramey, et al.
Serial No. : 10/662,603
Filed : September 15, 2003
For : METHOD, APPARATUS, AND ARTICLE OF MANUFACTURE FOR WEB-BASED CONTROL OF A CALL SERVER
Group No.: 2661
Examiner: Not yet assigned

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

CERTIFICATE OF MAILING BY FIRST CLASS MAIL

Sir:

The undersigned hereby certifies that the following documents:

1. Information Disclosure Statement;
2. Three (3) references as cited in Information Disclosure Statement;
3. Form PTO/SB/08A; and
4. A postcard receipt;

relating to the above application, were deposited as "First Class Mail" with the United States Postal Service, addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on February 26, 2004.

Date: 2/26/04

Date: 2/26/2004

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POCKET NO. 11157SSUS04C (NORT10-00349)
Customer No. 33000

PATENT

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P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

INFORMATION DISCLOSURE STATEMENT

Pursuant to the duty of disclosure under 37 C.F.R. § 1.56, Applicant submits this statement. This submittal is made in accordance with 37 C.F.R. §§ 1.97 and 1.98 and § 609 of the Manual of Patent Examining Procedure. The patents, publications and other information herein are listed below and on the attached Form PTO/SB/08A. Copies of the listed references are submitted herewith.

U.S. PATENT NO.

5,958,016

INVENTOR

Chang et al.

DATE

September 28, 1999

Publications

Low C. et al.: "WebIN - An Architecture for Fast Deployment of In-Based Personal Services", Workshop Record, Intelligent Network, Freedom and Flexibility: Realising the Promise of Intelligent Network Services", 21 April 1996 (1996-04-21), pp. 1-12, XP002043670.

Sebastiano, Trigila, Vincenzo Bonafede: "Dolmen - Service Machine Development for an Open Long-Term Mobile and Fixed Network Environment (extends TINA Architecture", Internet, 'Online!', 18 February 1999 (1999-02-18), XP002259833, retrieved from the Internet: <URL: <http://www.tinac.com>>.

Applicant hereby expressly reserves the right to swear behind the effective dates of any of the above Patents and to question the relevance and materiality of the Patents and Publications listed herein, in whole, in part, or in combination, subsequent to filing this Information Disclosure Statement.

Respectfully submitted,

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Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number.

Substitute for form 1449B/PTO				<div>Complete if Known</div> <div>Application Number10/662,603</div> <div>Filing DateSeptember 15, 2003</div> <div>First Named InventorK. Scott Ramey</div> <div>Group Art Unit2661</div> <div>Examiner NameNot yet assigned</div> <div>Attorney Docket Number11157SSUS04C (NORT10-00349)</div>	
<div>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</div> <div>(use as many sheets as necessary)</div>					
Sheet	2	of	2		

[illegible]

Examiner Signature		Date Considered	
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*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹ Applicant's unique citation designation number (optional). ² Applicant is to place a check mark here if English language Translation is attached.

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